



HALCHAX LTD
UNIT 5
EDISON VILLAGE
NOTTINGHAM SCIENCE PARK
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06/11/14

Dear How Chan.

Running a retail operation selling curtains and blinds used to be a simple operation, technology was as complicated as a sewing machine or a pair of scissors. In the last decade this has changed dramatically! Every customer has an e-mail address, ordering and confirmation with suppliers is all done online and a web presence is essential.

My knowledge of technology is basic to say the least, so when it came to needing to upgrade our computers I needed a supplier with plenty of patience who could understand my requirements recommend accordingly and then show me how to use the new kit.

In choosing you I got all of this! The equipment you have supplied was not only excellent value but also set up for my exact needs. We can now share data between home and work easily. I can even access my laptop remotely from my tablet! The decision to use Office 365 has been well worth it, even I can get my computer do what I want it to do (most of the time).

The work you have carried out for me personally has been of the highest standard. I have no hesitation in putting your name forward to customers as I feel your professionalism only serves to enhance my reputation.

Thanks again How Chan for being part of our team.

All the best

Robert Murdy

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Tailored blinds & curtains